# **Privacy Policy**

Credence Global Logistics Limited t/as CGL Couriers (Ja) takes your privacy seriously. CGL Couriers (Ja) uses the latest in technology, data storage, backups, and independent privacy monitoring services to ensure that all information. Including passwords, credit card information, purchasing and shipping history, along with any other vital customer details is encrypted and safe.

Our customer details collected through our website <a href="https://cglja.com/">https://cglja.com/</a> and our Android App Credence Global Logistics.

This page is used to inform our users and website visitors regarding our policies with the collection, use, and disclosure of Personal Information if anyone decided to use our service.

If you choose to use our service, then you agree to the collection and use of information in relation to this policy. The Personal Information that we collect is used for providing and improving the Service. We will not use or share your information with anyone except as described in this Privacy Policy.

The terms used in this Privacy Policy have the same meanings as in our Terms and Conditions, which is accessible at <a href="https://cglja.com/">https://cglja.com/</a>, unless otherwise defined in this Privacy Policy.

# Information Collection and Use

For a better experience while using our Service, we may require you to provide us with certain personally identifiable information, including but not limited to your name, tax registration number (TRN) phone number, and postal address. The information that we collect will be used to personalize you shipping experience; it will be used to provide real-time tracking of packages, custom clearance, responding to your various request, to contact or identify you, to send you occasional communications with information about our organization, services, and programs, tracking shipping trends and to analyze and improve our website and our communications.

E-mail Communications: To assist us with making our email campaigns more effective, we often receive a confirmation when you open e-mail from flashshipjm.com and track such details as the number of times the email was opened by you or whether you opened any of the links from our emails. If you choose not to receive email from us, you can choose to unsubscribe from our mailing list by selecting unsubscribe at the bottom of the email sent to you from <a href="mailto:credenceja@gmail.com">credenceja@gmail.com</a> or <a href="https://cglja.com/">https://cglja.com/</a>.

Credence Global Logistics Limited will treat your information with absolute confidentiality and will not rent, sell, or otherwise distribute any personal information you provide us to any other parties of any kind except for governmental entities and law enforcement or when

required to by law.

#### COOKIES

Cookies are files with small amounts of data that are commonly used an anonymous unique identifier. These are sent to your browser from the website that you visit and are stored on your computer's hard drive.

Our website uses these "cookies" to collection information and to improve our Service. You have the option to either accept or refuse these cookies and know when a cookie is being sent to your computer. If you choose to refuse our cookies, you may not be able to use some portions of our Service.

# SERVICE PROVIDERS

We may employ third-party companies and individuals due to the following reasons:

To facilitate our Clearance Service;

To provide the Service on our behalf;

To perform Service-related services; or

To assist us in analyzing how our Service is used.

We want to inform our Service users that these third parties have access to your Personal Information. The reason is to perform the tasks assigned to them on our behalf. However, they are obligated not to disclose or use the information for any other purpose.

## **SECURITY**

We value your trust in providing us your Personal Information, thus we are striving to use commercially acceptable means of protecting it. But remember that no method of transmission over the internet, or method of electronic storage is 100% secure and reliable, and we cannot guarantee its absolute security.

### LINKS TO OTHER SITES

Our Service may contain links to other sites. If you click on a third-party link, you will be directed to that site. Note that these external sites are not operated by us. Therefore, we strongly advise you to review the Privacy Policy of these websites. We have no control over, and assume no responsibility for the content, privacy policies, or practices of any third-party sites or services.

# CHANGES TO THIS PRIVACY POLICY

We may update our Privacy Policy from time to time. Thus, we advise you to review this page periodically for any changes. We will notify you of any changes by posting the new Privacy Policy on this page. These changes are effective immediately, after they are posted on this page.

#### **Contact Us**

If you have any questions or suggestions about our Privacy Policy, do not hesitate to contact us.

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